

Q.R . No	As per BESCOM Tender Notification Clause 3.2 of Section 2-ITT (Qualification of the Tenderer)	Clarification / Requested Amendments	Suggested for modification by issuing amendments/clarification
4	The bidder / agency should have provided the services of manpower Project Engineer/Supervisor (Technical)/ FTNC co-ordinator, Data Entry Operators and Receptionists amounting to Rs. 244.83 lakhs (50% of the amount put to tender Rs. 122.41 lakh) in a single contract order in any one year during the preceding three years i.e FY 2023-24, 2024-24 & 2025-26	The bidder / agency should have provided the Services of Manpower Project Engineers/Data Entry operators or Call Takers amounting to Rs. 244.83 lakhs (50% of the amount put to tender Rs. 122.41 lakh) in a contract order in any one year during the preceding three years i.e FY 2023-24, 2024-25 & 2025-26.	The original Qualifying Requirements (QR) shall be retained.
5	The bidder / agency should have provided at least 23 Nos (80% of 29 Nos= 23Nos) of Project Engineer category, 23 Nos (80% of 29 Nos=23 Nos) of Data Entry Operators category, 19 Nos (80% of 24 Nos= 19 Nos) of Receptionists category in a Single Contract Order in any one year during the preceding three years i.e FY 2023-24, 2024-25 & 2025-26.	The bidder /agency should have provided at least 23 Nos (80% of 29 Nos = 23 Nos) of Project Engineer category, 19 Nos (80% of 23 Nos = 19 Nos) of Data Entry Operators or Call Takers category Contract Orders in any one year during the preceding three years i.e FY 2023-24, 2024-25 & 2025-26.	The original Qualifying Requirements (QR) shall be retained. However, a clarification shall be issued stating that, the bidder may participate in multiple contract orders.
—	As per Clause No. 4.00 in Volume-I of ITB, the Bidder has to quote the service charges per person per month in percentage in KPPP portal exclusive of GST.	We are requesting for minimum 5 % Service Charge.	The original Qualifying Requirements (QR) shall be retained.
4	The Bidder / agency should have provided the services of Manpower Project Engineers/Supervisor (Technical) / FTNC co-ordinator, Data Entry Operators and Receptionists amounting to Rs. 244.83 lakhs (50% of the amount put to tender Rs. 122.41 lakh) in a single contract order in any one year during the preceding three years i.e FY 2023-24, 2024-25, 2025-26.	The bidder/agency should have experience in providing manpower services such as Project Engineers/ Supervisors (Technical)/FMS Engineers/ FTNC Coordinators/Data Entry Operators/Receptionists , amounting to at least Rs. 122.41 lakhs (50% of the tender value of Rs. 244.83 lakhs) under a single contract in any one year during the preceding three financial years, i.e., FY 2023-24, 2024-25, 2025-26. Justification: Bidders engaged in providing FMS Engineers possess the required capability, domain knowledge, and operational expertise to effectively deliver	The original Qualifying Requirements (QR) shall be retained.

		the services outlined in the tender, including roles such as FTNC Coordinators, Data Entry Operators, and Receptionists. In view of the above, revising the eligibility criteria as requested will encourage wider participation from competent and experienced bidders, thereby enhancing competition and enabling the Tender inviting Authority to obtain more competitive and efficient service proposals.	
5	The bidder / agency should have provided at least 23 Nos (80% of 29 Nos= 23Nos) of Project Engineer category, 23 Nos (80% of 29 Nos=23 Nos) of Data Entry Operators category, 19 Nos (80% of 24 Nos= 19 Nos) of Receptionists category in a Single Contract Order in any one year during the preceding three years i.e FY 2023-24, 2024-25 & 2025-26.	The bidder / agency should have experience in providing manpower services such as Project Engineers/ Supervisors (Technical)/FMS Engineers/ FTNC Coordinators/ Data Entry Operators/Receptionists, amounting to at least Rs. 122.41 lakhs (50% of the tender value of Rs. 244.83 lakhs) under a single contract in any one year during the preceding three financial years, i.e FY 2023-24, 2024-25, and 2025-26.	The original Qualifying Requirements (QR) shall be retained.
—	Price bid sheet: Service Charges	In the service charges column kindly clarify whether there is any prescribed cut-off percentage for quoting service charges, i.e., the minimum and maximum limits permitted for this tender.	The original Qualifying Requirements (QR) shall be retained.


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